FortiVoice™ Console
Extra power for your phone

FortiVoice Console gives you the power to see and control your calls right on your PC. It's a whole new set of superpowers that will change the way you use the phone.
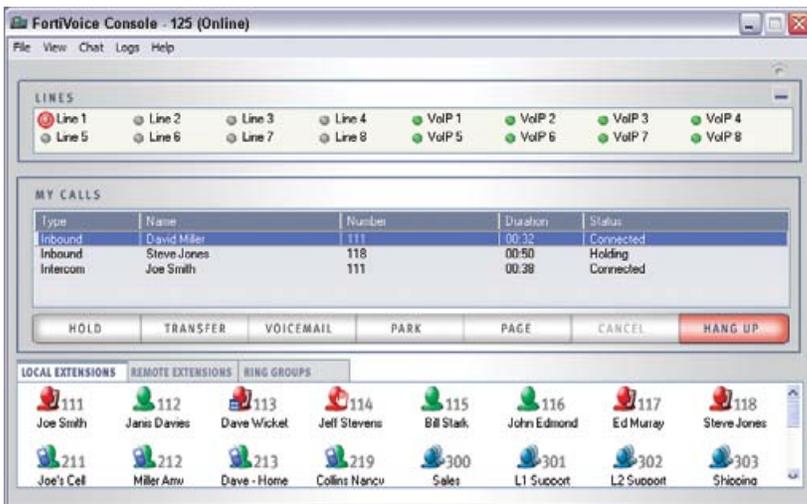
Every user in the office

One license per site covers all users. Good thing, too, because as soon as they see its user-friendly interface, everybody is going to want one. Sure, receptionists use it the way they would a hardware console — transferring calls and monitoring lines. But FortiVoice Console brings its mighty superpowers to all your users.

Not your mild-mannered, garden-variety attendant console

FortiVoice Console was designed to replace the standard old telephone hardware consoles that receptionists have been using for years. Ours is software, which gives it some distinct advantages:

- **Better value:** FortiVoice Console does more and costs less than most hardware consoles.
- **Zero footprint:** it's not hardware, so it doesn't take up any room on your desk.
- **Obsolescence-proof:** hardware ages and breaks down. FortiVoice Console? Nope.
- **One for all:** one licence per site covers all users, so everybody in your office gets the full application. What hardware console can do that?

Key Features & Benefits

See your calls	You get caller ID, number, duration and status and whether a call is internal, inbound or outbound.
Manage queues and parked calls	See the calls lined up for you, answer the important ones first and transfer the rest to someone else. View and grab calls from a list of parked calls on the system.
Click-to-Dial	Keep your contacts in the integrated phonebook for one-touch dialing.
Touch your calls	Now this is power — drag and drop your calls directly to other extensions, remote extensions or ring groups, or send a call to voicemail, all without even touching your phone.
See your lines	Need to monitor your lines or VoIP trunks? Choose to view line status and you'll see which are in use or ringing, and whether you're wasting money on under-used lines.

Absolute power for managers

It's no secret that not all employees were created equal. If you're managing a sales team, support centre or any group that should be on the phone, FortiVoice Console's interface shows you at a glance who gets the carrot and who needs the stick. You can see call activity while it's happening, without leaving your desk.
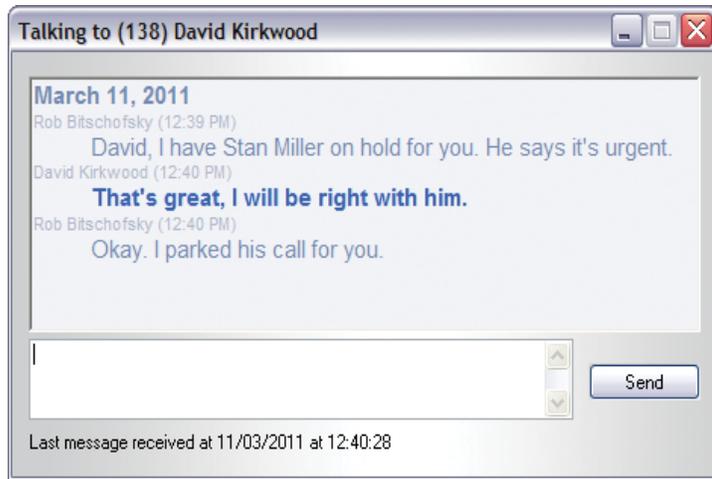
Extra communication, better customer service

Got an important call waiting for someone who's on the phone? FortiVoice Console includes instant messaging, so you can let them know another call is waiting. Your co-workers get better information to choose how to handle calls, so your callers get better service.

Try before you buy

Want a test-drive? Try FortiVoice Console for a free, fully functional 30-day demo. Download it at www.fortivoice.com.

License code convenience

When you buy FortiVoice Console, you receive your license code via e-mail. There's no waiting around for the courier to deliver your new application and there are no shipping costs.

SPECIFICATIONS

MINIMUM REQUIREMENTS
Works on FortiVoice FVC-40S, 40, 70 and 100 systems running software 7.20 or higher

PC REQUIREMENTS
Windows XP, Windows Vista, Windows 7, Server 2003, Windows 2000

Communications Manager — Minimum requirements
HD: 15MB
RAM: 512MB
CPU: Pentium 3 @ 1 GHz
Screen: 800 x 600, 16-bit Color

Console — Minimum requirements
HD: 15MB
RAM: 256MB
CPU: Pentium 2 @ 400 MHz
Screen: 1024 x 768, 16-bit Color

ORDER INFORMATION

SKU	Description
FVC-CONSOLE-1	FortiVoice Console site license. Phone system call management and monitoring software for FortiVoice systems.

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